



SAFETY PRECAUTIONS AND HOUSE RULES

1. Physical fitness

The tour requires good physical fitness. Please do not participate if you are suffering from a condition that may cause danger to you or others when walking through dark, slippery or narrow corridors.

2. Risk of infection

Due to the increased risk of infection in the sewers, individuals who are particularly prone to infection (e.g. pregnant, because of open wounds) are not allowed to participate. During the tour, please avoid physical contact with the sewers and sewer equipment as far as possible. We strongly recommend washing your hands after the tour.

3. General precautions

Please be very careful throughout the tour and always follow the instructions of Wien Kanal staff or the tour guides. Do not leave the path indicated. Do not remove or cross fences or similar barriers.

4. Helmets

Visitors are required to wear helmets throughout the sewer tour. The helmets will be provided by the tour guide(s) and must be returned at the end of the tour.

5. Soiled clothing

Your clothes may get dirty during the sewer tour. Wien Kanal shall not be liable for any costs incurred by the participants due to damaged or soiled clothing.

6. Wet and cold conditions

Please note that the floor in the sewers is likely to be wet, dirty and slippery. Make sure you use adequate boots or shoes with non-slip soles. Given the cold draught in the sewers, visitors are recommended to bring warm clothing.

7. Private property

Wien Kanal shall not be liable for any private property (participants' bags or their contents, photo equipment or similar items) lost, damaged or soiled during the tour.

8. Smoking

Smoking and using naked flames is strictly prohibited throughout the tour.

9. Electronic equipment

Please make sure you switch off all electrical and electronic equipment before entering the sewers. Using photo cameras, photoflash or private pocket lamps (torches) requires the prior consent of the tour guides.

10. Minimum age

You must be twelve years old or older to take part in the tour. Minor children must be supervised by their parents or responsible adults at all times, and adults must make sure they remain in direct contact with the minor(s) in their charge throughout the tour. It is essential that children do not run around in the sewers.

11. Tours discontinued or altered

The guided tour may be held in altered or shortened form due to bad weather conditions. After heavy rainfall, which can cause danger of flooding, Wien Kanal reserves the right to cancel the tour at short notice or to stop tours that have already started.